

#### HOTEL INFORMATION

## **ENGLISH**

# 1. Way to use guest room telephone

#### Call Between Respective Rooms (Free)

2 + Room Number

#### Front Desk (Free)

Please press 9

9100



#### In-house Restaurants (Free)

L'aouette

9828

Shiki

9816

### Outside + International (Fee - charging)

#### Japan:

O + Area Code + Phone Number

#### **International:**

O + O 1 O + Country Code + Area Code + Phone Number

#### Wake-Up Calls

Wake-UP calls can be set on the telephone.

Please set the nomber as follows

- 1. First press 5
- 2. Then press the time

for example 5:30 a.m  $\rightarrow$  0 5 3 0

3:30 p.m→ 1 **5 3 0** 

To cancel press

88



### 2. Hotel Facilities

### Vending Machine [1]

Vending machines for beverages located at near the lobby are on 1st floor.



#### Ice Machine





Ice Machines located at the end of the hallway around the elevator are on 5th and 7th floor.

#### Water Dispenser





Water Dispensers located at the end of the hallway around the elevator are on 4th and 6th floor.

#### Smoking Room



A Smoking room located at near the lobby is on 1st floor.



#### Accessible Restroom





Accessible restrooms for those in wheelchairs located at near the lobby are on 1st and 2nd floor.





## 3. Restaurant In Hotel

\*The opening hours are different on New Year's season.

Breakfast 1F

### L'alouette TEL: 046-235-9828

Weekday: 7:00a.m. - 9:30a.m. (last entry: 9:00a.m. / L.O.9:10a.m.)

Sat., Sun. & Holiday: :7:00a.m. - 10:00a.m. (last entry: 9:30a.m. / L.O.9:40a.m.)

The breakfast buffet menu has been renewed from April 1st, 2025.

Please enjoy the delicious and healthy breakfast to start a wonderful day!

#### Western Restaurant

Regular Closing Day: Tuesday (Except holiday)

1F

### L'alouette TEL: 046-235-9828

Lunch time: 11:30a.m. - 3:00p.m. (L.O.2:30p.m.)

Dinner time: 5:30p.m. - 9:00p.m. (L.O.8:30p.m.) \*opening only every Friday and Weekends.

At L'aouette, you can enjoy as much of our chef's specialties as you like.

The private dining room in L'aouette is modern and elegant.

We offer a special dining experience with fine French courses and wines to match the cuisine.

\*Reservations for lunch & dinner with course menu should be made 5 days in advance by 4:00p.m.

#### Japanese Restaurant

Regular Closing Day: Monday (Except holiday)

1 F

### SHIKI



TEL: 046-235-9816

Lunch time: 11:30a.m. - 2:30p.m. (L.O.2:00p.m.)

Dinner time: 5:30p.m. - 9:00p.m. (L.O.8:00p.m.)

Enjoy Japanese cuisine made with fresh seasonal ingredients.

We also have a traditional tatami room facing the Japanese garden.

#### Cafe

Hotel Annex 1F

### REMBRALLY CAFE



7:30a.m. - 9:00p.m.

Rembrary Cafe is a completely self-service unmanned cafe where you pay for the time you stay.



## 4. Laundry Service

#### **Laundry Service**

- 1. You can find the laundry form in the uppermost drawer in your room.
- 2. Please fill in the form.
- 3. Please bring it with your laundry to the reception desk.
- 4. After the laundry is done, yours' will be delivered to your room.



#### **Service Information**

Pick up: 12:00a.m. ~ 10:00a.m. → Returned: 6:00p.m. SAME DAY

(midnight)

Pick up: 10:00a.m. ~ 12:00a.m. → Returned: 6:00p.m. NEXT DAY

(midnight)

\* Please make sure to write down your name and your room number on the form.

Please feel free to ask us if you have any questions.



### 5. Relaxation

#### Relaxation

18:00~26:00

If you want the service, please call to the front desk.

#### Menu

#### Relaxation

¥5,500/40min ¥7,700/60min extra time ¥1,100/10min~

#### **Aroma Oil Relaxation**

¥6,600/40min ¥9,900/60min extra time ¥1,650/10min~

There may be times when we will not be able to arrange because the relaxation that works at this hotel is outsourced.

(It depends on the reservation status on the day.)

## 6. Fitness Club Rembrandt-fit24

There are training gym, virtual studio, pool, rarge public bath&sauna in the facility.

#### Menu

Limited price only for staying guests 3 hours for \(\mathbf{\pm}\) 1,000(tax included)

We request that you pay in advance at front desk in the hotel. You will receive the keycard to enter the facility after payment.



- •There is no rental wear and shoes in the gym.
- •It is possible to utilize the towels set up in the guest room at the hotel when using the gym.
- •Only staying guests can access to the gym.

Guests with tattoos will be denied access to the facility due to regulations



## 7. Restaurants in Ebina (

Looking for something to eat? Here is just a little bit information about restaurants nearby our hotel. You can get more information on Gurunavi.com! (https://gurunavi.com/en/all/kanagawa/am\_aream3034)



#### Fast food, Cafe



#### McDonald's **Ebina**

Opening hours: 6:00a.m. - 0:00p.m.

2-3-9, Chuo, Ebina-shi, Kanagawa, 243-0432

#### Starbucks Coffee Ebina Chuo

Opening hours: 7:00a.m. - 11:00p.m. 2-2-8, Chuo, Ebina-shi, Kanagawa, 243-0432

### Japanese Foods



#### Ootoya(大戸屋) **Ebina**

Opening hours: 11:00a.m. - 10:30p.m. (L.O.10:00p.m.)

VINA Plus2F, 1-3-14, Chuo, Ebina-shi, Kanagawa,243-0432

#### Hama sushi(はま寿司) ViNAWALK Ebina

\*Sushi restaurant

Opening hours: 10:00a.m. - 11:00p.m. (L.O. 10:45p.m.)

VINA WALK 6th 1F, 1-4-1, Chuo, Ebina-shi, Kanagawa,243-0432

#### Tavern (Japanese style pub)



#### **Uotami Ebina Station** East Exit Front

Opening hours: Mon - Thu, Sun, Holiday: 5:00p.m. - 3:00a.m. Fri, Sat: 5:00p.m. - 4:00a.m.

Kurahashi Daini Building 2F, 3-1-32, Chuo, Ebina-shi, Kanagawa, 243-0432

#### Eatery-Wan ViNAWALK Ebina

Opening hours: Mon - Thu, Sun: 3:00p.m. - 11:00p.m. Fri, Sat, the day before Holiday: 4:00p.m. - 1:00a.m.

VINA WALK 6th building 3F, 1-18-1, Chuo, Ebina-shi, Kanagawa, 243-0432



## 8. Q&A

Here are common questions for our hotel.

- Q1 Can I use Wi-Fi in this hotel?
- A Yes. Please enter the password below

(1st foor)SSID: RHE\_HOTEL1F/(Guest rooms)SSID: RHE\_ROOM

Password: \* \* \* \* \*

- Q2 Can I borrow an iron and an iron board too?
- A Yes, we have some stocks of that. Please ask the front desk. We only have a limited number of the items.
- 13 Is there ATM in this hotel?
- A We are sorry, there is no ATM in our hotel.

However, you can withdraw cash in Seven eleven(Convenience store) or Post Office near our hotel.

In these two places, there is ATM which is adapted for international credit card.

#### Seven-Eleven(Convenience Store)

\*Open 24 hours

1-12-18, Chuo, Ebina-shi, Kanagawa

#### **Ebina Post Office**

2-7-5, Chuo, Ebina-shi, Kanagawa

\*Open hours 8:00-21:00(weekday) 9:00-19:00(Saturday,Sunday and holiday)

- Q4 Can I borrow an umbrella?
- A Yes. We have some umbrellas to lend. Please ask the front desk. We only have a limited number of the items.
- Q5 Where is the gym?
- A It's next to the hotel building. Please refer to the location map. Please take a look at 6. REMBRANDT FIT 24 EBINA.
- Q6 What time does the entrance close?
- A It opens 24hours.



